Board of Education of Baltimore County Office of Internal Audit

Fiscal Year 2022 May 10, 2022



Office of Internal Audit Investigative Unit FY22 – April 2022 Report

BALTIMORE COUNTY PUBLIC SCHOOLS

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TO: Members of the Audit Committee

FROM: Andrea Barr, Chief Auditor

DATE: May 10, 2022

SUBJECT: Investigative Unit FY22 – April 2022 Report

This update provides information on the Office of Internal Audit investigation activities from April 1, 2022 through April 30, 2022. This includes any cases received and closed during this period, as well as the status of current investigations.

Cases Received April 2022

During April 2022, we received nine cases:

- Six of the cases will be investigated by Internal Audit.
- None of the cases were referred to BCPS management for investigation.
- Three cases were not in the purview of the hotline and closed with a memo to file.

Table 1 summarizes the cases received during April 2022.

Table 1:

Cases Received

| Type of Cases Received | |
|---|---|
| Internal Audit Investigations | |
| Misuse of Company Property or Resources | 2 |
| Payroll Fraud or Overtime Abuse | 3 |
| Procurement & Purchasing Practices | 1 |
| Total Internal Audit Investigations | 6 |
| BCPS Management Investigations | 0 |
| Total Investigations | 6 |
| Memos to File | 3 |
| Total Cases Received in April | 9 |

Status of Cases Received

In addition to nine new cases received, seven cases remained open and/or in-process at the end of the previous month, resulting in 16 open cases during April 2022. At the end of April 2022, four cases were closed, and twelve cases remain open and/or in-process.

Table 2, below, summarizes the investigation activity for April 2022.

Table 2:

Status of Cases Received

| Case Status | Internal Audit Investigations | Management Investigations | Total Investigations | Memos to File | Total |
|--------------------------------|----------------------------------|------------------------------|-------------------------|------------------|-------|
| Cases Open | | | | | |
| Open as of 3/31/22 | 4 | 2 | 6 | 1 | 7 |
| Reclassifications ¹ | | | | | |
| Received in April | 6 | - | 6 | 3 | 9 |
| Total Cases Open | 10 | 2 | 12 | 4 | 16 |

| Case Status | Internal Audit Investigations | Management Investigations | Total Investigations | Memos to File | Total |
|-------------------------|----------------------------------|------------------------------|-------------------------|------------------|-------|
| Cases Open | | | | | |
| Substantiated | - | - | - | - | - |
| Partially Substantiated | - | - | - | - | - |
| Inconclusive | 1 | - | 1 | - | 1 |
| Unsubstantiated | 1 | - | 1 | - | 1 |
| Information Memo | - | - | - | - | - |
| Memos to File | - | - | - | 2 | 2 |
| Total Reports Closed | 2 | - | 2 | 2 | 4 |
| Cases Open at 4/30/22 | 8 | 2 | 10 | 2 | 12 |

¹ In certain instances, cases may be reclassified from investigations to memos to file, or vice versa. This can be due to a review of evidence, documentation found, a clarification of allegation, etc. When this occurs, it will be tracked here to reflect accurate case totals.

Internal Audit Investigations Summary

Table 3 summarizes the status of the open Internal Audit investigations during April 2022.

Table 3:

Status of Internal Audit Investigations

| Status 0 | Status of Internal Audit Investigations | | | | | | |
|----------|---|---------------------------|------------------------------|--------|-----------------|--|--|
| Item | Case | Issue | Alleged Details | Status | Result | | |
| | | | Employee falsified payroll | | | | |
| | | Falsification of records, | documentation to obtain | | | | |
| 1 | 2022-076 | contracts, reports | financing. | Closed | Inconclusive | | |
| | | | Employee committed check | | | | |
| | | Falsification of records, | fraud. Attempted to remote | | | | |
| 2 | 2022-077 | contracts, reports | deposit payroll check twice. | Closed | Unsubstantiated | | |
| | | | | | | | |
| | | | Employee overstating | | | | |
| | | Falsification of records, | cafeteria activity for | | | | |
| 3 | 2022-041 | contracts, reports | increased staffing. | Open | Pending | | |
| | | | BCPS allows vendors to use | | | | |
| | | Procurement and | BCPS buses and the buses | | | | |
| 4 | 2022-070 | Purchasing practices | get damaged. | Open | Pending | | |
| | | | BCPS contractor accessed | | | | |
| | | Misuse of company | electronic student records | | | | |
| 5 | 2022-083 | property or resources | for personal reasons. | Open | Pending | | |
| | | | Employee engaged in | | | | |
| | | 3.6 | remunerative employment | | | | |
| | 2022 004 | Misuse of company | while out on approved | | D 1' | | |
| 6 | 2022-084 | property or resources | leave. | Open | Pending | | |
| | 2022 005 | Payroll Fraud or overtime | Employee falsifying sign-in | | D 1' | | |
| -7 | 2022-085 | abuse | sheets and stealing time. | Open | Pending | | |
| | • | Payroll Fraud or overtime | Employee falsifying sign-in | | | | |
| 8 | 2022-086 | abuse | sheets and stealing time. | Open | Pending | | |
| | | | Improper billing activities | | | | |
| | | D 1 | by IT vendor that may | | | | |
| | 2022 007 | Procurement and | violate BCPS | | D 1' | | |
| 9 | 2022-087 | Purchasing practices | policies/procedures. | Open | Pending | | |
| 10 | 2022 000 | Payroll Fraud or overtime | Employee falsifying sign-in | 0 | D 1' | | |
| 10 | 2022-088 | abuse | sheets and stealing time. | Open | Pending | | |

Management Investigations Summary

Internal Audit reviews the result of management investigations to ensure that sufficient evidence to close the case was obtained. A case whose allegations cannot be substantiated can still result in corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve BCPS operations.

Table 4 summarizes the status of the management investigations during April 2022.

Table 4:

Status of Reports Referred to Management

| Item | Case | Issue | Alleged Details | Status | Result |
|------|----------|-------|------------------------------|--------|---------|
| | | | Concerns related to retiree | | |
| 1 | 2022-069 | Other | benefits. | Open | Pending |
| | | | Concerns related to Division | | |
| 2 | 2022-074 | Other | of Human Resources. | Open | Pending |

Memo to File Summary

Internal Audit reviews the content of the cases that are received through the hotline. In certain instances, there may not be a need for either Internal Audit or BCPS management to investigate. These instances include when:

- the information provided does not constitute an allegation of fraud, waste, or abuse
- the reporter did not provide enough information to investigate
- additional information was requested from the reporter, and no response was received
- management is aware of the issue and has addressed or begun addressing
- the issue is already being investigated by an external group or another BCPS department

In most of these instances, Internal Audit will still provide the case information to BCPS Management.

Table 5 summarizes the status of the memos to file from April 2022.

Table 5:

Status of Memo to File Hotline Reports

| Item | Case | Issue | Alleged Details | Status |
|------|----------|-------------------------------|--|--------|
| | | | Officials attended event while at national | |
| | | | conference that was hosted by a BCPS vendor. | |
| 1 | 2022-081 | Conflict of Interest | Issued with 2022-082. | Closed |
| | | | Officials attended event while at national | |
| | | | conference that was hosted by a BCPS vendor. | |
| 2 | 2022-082 | Conflict of Interest | Issued with 2022-081 | Closed |
| | | | | |
| 3 | 2022-072 | Theft | Retiree concerned about identity theft. | Open |
| | | Misuse of company property or | Buses parking outside of a school with engines | |
| 4 | 2022-089 | resources | running. | Open |